

# OUR AGE FRIENDLY PLEDGE

We are an age friendly business, and are working to:



## BE WELCOMING AND FRIENDLY

- A smile of greeting, good hospitality, the exchange of kind words
- Aware of communication challenges and conditions like dementia
- Offer practical help, such as carrying shopping
- Allow time for transactions, challenges with technology, small coins

## SIGNPOST PEOPLE TO MORE INFORMATION

- Staff aware of local resources to support older people
- Printed information available on our premises



## OPENLY SHARE OUR FACILITIES

- Use of toilets and seating to older people on a drop-in basis
- 'Chatty table' where individuals can join others for a chat



## CONSIDER EASY, SAFE ACCESS FOR ALL

- Physical space navigable for walking aids/wheelchairs,
- Items within reach and clearly marked
- Toilets and changing rooms checked for access
- Clear signage and displays, good lighting across all facilities
- Help to enter our premises if needed

To find out more about Age Friendly Banbury, please visit [agefriendlybanbury.co.uk](http://agefriendlybanbury.co.uk) or call Bee Myson on 07500 285909

